

Distinguished Lecture Series SPRING 2015 SEMESTER West Windsor Campus

PATIENT AND FAMILY CENTERED CARE

Stephanie Pratico, a member of the Family Advisory Council and Family Faculty of the Children's Hospital of Philadelphia (CHOP), will define the principles of patient and family centered care. She will discuss how to increase communication among providers, patients and families to facilitate a partnership within this healthcare team, and how this model of care will improve the quality and safety of healthcare outcomes.

As the mother of two children with acute and chronic medical issues along with developmental disabilities, Stephanie has firsthand experience in the significance of advancing this model of care. Subsequent to many years of navigating a complex healthcare system and advocating as a true partner within her children's healthcare team, she joined the Family Advisory Council at CHOP. In this role, she was trained and challenged to assist the organization in advancing the practices of patient and family centered care. She has taught various levels of clinical and non-clinical staff throughout the organization about the benefit and value of this care delivery model, as well as its impact on outcomes. In addition to teaching at CHOP, she also teaches at the University of Pennsylvania Medical School and the University of Pennsylvania School of Nursing.

Stephanie received her A.A.S. degree in Business at Mercer County Community College. She is a graduate of Partners in Policymaking, New Jersey Council on Developmental Disabilities, and completed a LEND (Leadership Education in Neurodevelopmental and Related Disabilities) Fellowship at The Children's Hospital of Philadelphia.

Recommended by: Professor Donna Penn, Department of Nursing

TUESDAY, MARCH 24, 2015

12 NOON – 1 PM

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